

Medical Claim Form

A. PATIENT DETAILS (to be completed by patient/parent/guardian)

Patient Name:

Patient membership number (Appears on the smart card):

Principal member name (staff):

B. MEDICAL CERTIFICATE (to be completed by the attending medical practitioner)

Provisional/Final DX:

Prescription (drugs/dressing/Injection etc.)
(A separate prescription can also be attached) Quantity

I certify that I have seen the above named person and that the information provided above is correct to the best of my knowledge:

**Doctor/Medical
Officer's
Name**

**Signature of the
Doctor/Medical
Officer**

Date

**Stamp of Health
Facility**

Patient/Guardian Signature:

Date:

IMPORTANT

Please attach the following documents while submitting the claim:

1. Completed medical claim form (all spaces MUST be completed)
2. Original invoice(s)/receipts showing Itemized cost of treatment/drugs per patient.
3. Prescription (this MUST be provided separately where prescription is not captured on the claim form)

All claims should be sent to:

Physical address: Co-op Bank-HR Department, Co-optrust Plaza, Bunyala Road, Nairobi

Postal address: P.O. Box 48231-00100 GPO, Nairobi

Medical support Hotlines: 0711 013 217/0711 013 699

Email contact: medicalmanagers@co-opbank.co.ke